



State Attorney General VA Fraud Fact Sheet

What you should know as an Attorney General when a case of VA benefits fraud is brought before the state.

Who to Contact at VA

The Office of Inspector General (OIG) is the point of contact for any investigations needed into suspicions or wrongdoing regarding VA benefits, services, and property.

The OIG is the responsible for conducting oversight of VA's programs and operations. They oversee investigations regarding VA benefits and services to include but not limited to:

- **Crimes and violations of VA rules and regulations**
- **Mismanagement or a gross waste of VA funds**
- **Abuse of authority**
- **Any risks to VA patients, employees, or property**

If your case involves any of these areas, please reach out to OIG's hotline.

How to Contact VA OIG



Online: www.va.gov/oig/hotline



Phone: 800-488-8244



Fax: 202-495-5861



Mail: VA Inspector General Hotline (53H)
810 Vermont Ave NW
Washington, DC 20420

VA



U.S. Department
of Veterans Affairs



**Benefits Delivery
Protection & Remediation**
Protecting America's Heroes

Veterans Benefits Administration, Benefits Delivery Protection & Remediation

OIG and Benefits Delivery Protection & Remediation (BDP&R) work together to combat fraud waste and abuse within the Veterans Benefits Administration (VBA). BDP&R may assist OIG in various areas of investigation by completing the following actions.

- **Connected Case Analysis:** Analyzing VA databases and help establishing connections of related cases using attributes such as, Address, Direct Deposit, Email, Phone Number, IP Address, and Power of Attorney (POA).
- **Ad Hoc Data Requests provided to OIG Agents:**
 - Provide IP information from eBenefits and VA.gov
 - Share copies of phone call recordings from VA's National Call Center
 - Cross reference social security numbers to identify if any were victims of fraud within VBA
 - Provide auditory analyses of VBA employee systems activities relevant to fraud cases.
- **Coordination with VA Regional Offices:** Serves as a liaison to facilitate claims corrective actions with VBA offices once OIG investigation are complete.